**Person Specification - Family Support Toddler Group Volunteer**

* Provide support, which supports CALA’s Vison, Aims and Values.
* Have a positive attitude to working with people of any gender, family status or sexual identity, or who are from any ethnic origin, culture or religion, or who may have a disability.
* Demonstrate a sensitive and caring attitude towards others.
* Have a non- judgemental attitude.
* Be clear about confidentiality and when a confidence remains so, but be able to decide when disclosure of a confidence is essential to the wellbeing of a child/other family member.
* Be reliable and understand the importance of reliability.
* Have good communication skills, including an ability to listen.
* Understand the need for support.
* Have a warm and open personality with a sense of humour.
* Have time and enthusiasm for CALA Family Support.
* Be able to work as a member of a team.
* Be prepared to keep records as requested by your Coordinator.