

CARE AND LEARNING ALLIANCE

PERSONAL SPECIFICATION Post: Community Support Worker

Attributes	Essential
Experience	<ul style="list-style-type: none"> • Previous experience of working with young children or families (preferably in a toddler group/ childcare or care at home/ housing support settings).
Education and Qualifications	<ul style="list-style-type: none"> • Good general level of education. • SVQ 3 Social Services (Children & Young People); HNC Early Education & Childcare or an equivalent childcare qualification. • Current working knowledge of the childcare sector 0-5. • It is CALA policy that all staff recruited will undertake relevant training and actively participate in learning opportunities.
Skills / Ability specific to the post	<ul style="list-style-type: none"> • Good oral and written communication skills. • Passion and enthusiasm to give children the best start. • Ability to be compassionate and understanding of others (staff, parents and children). • Ability to respect confidentiality. • Ability to work on own initiative. • Ability to value the diverse perspective of others (staff, parents and children). • Reliability and consistency. • Ability to respond calmly and efficiently in difficult or emergency situations. • Willingness to adapt to any new changes, acknowledging the importance of continually improving professional practice.
Interpersonal & Social Skills	<ul style="list-style-type: none"> • Ability to relate easily to adults and children. • Outgoing personality.
Travel	<ul style="list-style-type: none"> • Driving license and use of a car.